



the only awarding body

run by counsellors

for counsellors

Level 2

Award in

Effective Listening Skills

(ELSK-L2) 3 credits

## Who are these qualifications for?

Our Level 2 qualifications, *Effective Listening Skills* and *Listening Support Skills*, will benefit students from 14 years to mature adults who are interested in understanding other people and improving their personal and working relationships.

*Effective Listening Skills* will enable candidates to develop their listening skills in order to:

- › improve relationships within workplace teams
- › promote better community relations
- › improve work roles
- › improve communication
- › enhance personal relationships
- › enhance helping relationships.

*Listening Support Skills* will help candidates:

- › to support colleagues at work
- › to support the role of para-professionals and community volunteers
- › to enhance community relations
- › in their work as a helping professional
- › in Peer Support work
- › to support service users
- › to work with helping relationships.

Level 2

Award in

Listening Support Skills

(LSK-L2) 4 credits

*Effective Listening Skills* requires 15 GLH; *Listening Support Skills* needs 20 GLH. No previous training or workplace experience is needed to start either course.

## How will my centre benefit?

These qualifications provide significant quantifiable benefits for your centre:

- › you will meet government education requirements
- › they provide essential emotional and social life skills for students.



## Trainer support packs

To help you deliver our new qualifications more effectively we have developed comprehensive trainer support packs for *Effective Listening Skills* and *Listening Support Skills*.

Designed for tutors and trainers who don't want to write their own schemes of work and lesson plans, these packs contain everything you need to teach each course and meet CPCAB criteria.

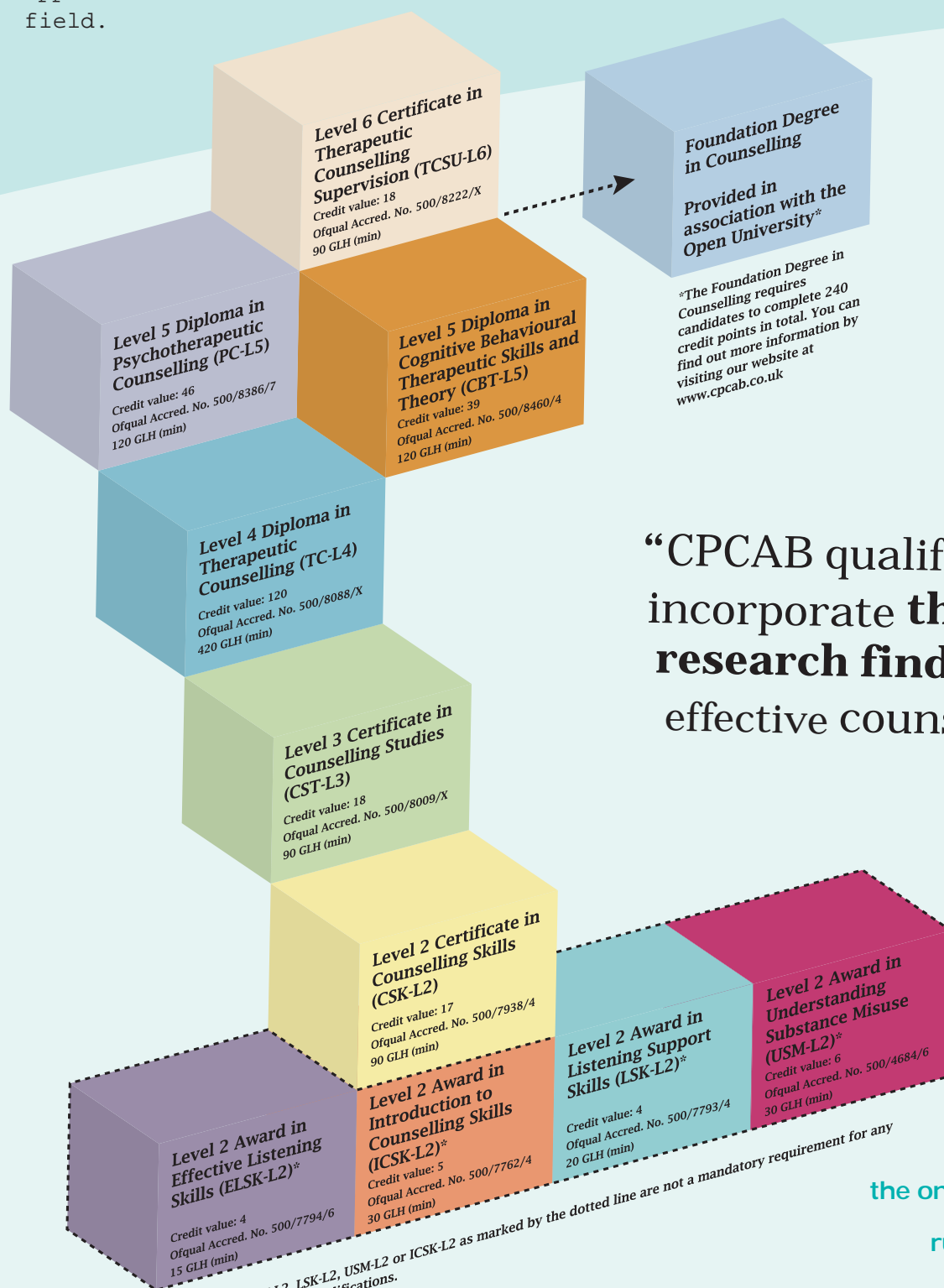
# The CPCAB practitioner

## model integrates:

- › the latest research findings on the principles of effective counselling
- › a framework for levels of counselling and psychotherapy services that fits with the latest Department of Health mental health strategy
- › a generic framework of therapeutic methods that accommodates the broad range of different theoretical approaches within the field.

CPCAB qualifications enable counsellors to:

- › provide effective services that are research-informed
- › play a central role in the promotion of mental health and well-being and contribute to the latest Department of Health 10-year strategy
- › provide modality-specific services that have been assessed against generic national standards.



“CPCAB qualifications incorporate **the latest research findings** on effective counselling”



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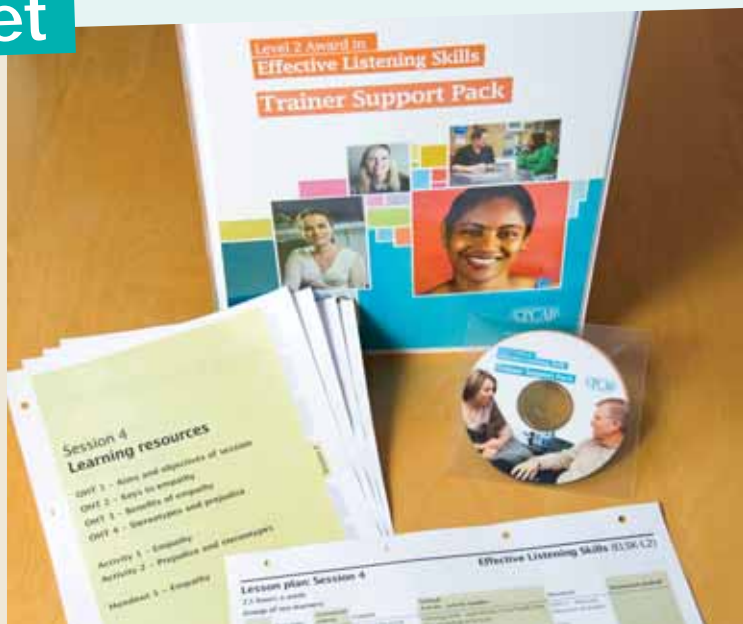
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# Trainer support packs

## Here's what you'll get in each pack:

- › Attractive printed hard copy version
- › Trainer CD
- › Qualification specification
- › Course mapping
- › Scheme of work
- › Detailed lesson plans
- › Role plays ...plus much more



## Your next steps...

To order your trainer packs for **£79 each** or **£119 for both** please complete the booking form below.

**To find out more, please call 01458 850 350.**

Postage and packing on all orders: £2.95 per item or £1.75 per item if ordering more than one.

- I would like to order \_\_\_ ELSK-L2 trainer support pack(s) at £79 each.  
I would like to order \_\_\_ LSK-L2 trainer support pack(s) at £79 each.  
I would like to order \_\_\_ ELSK-L2 & LSK-L2 trainer support packs at £119 together.

Title: Ms  Miss  Mrs  Mr  Dr  Other: \_\_\_\_\_

First Name: \_\_\_\_\_ Surname: \_\_\_\_\_ Job Title: \_\_\_\_\_

Address: \_\_\_\_\_ Town: \_\_\_\_\_ Centre: \_\_\_\_\_

County: \_\_\_\_\_ Telephone No: \_\_\_\_\_

Postcode: \_\_\_\_\_

- I enclose a cheque for £ \_\_\_\_\_ made payable to CPCAB.
- I would like you to invoice me and I attach a Purchase Order, number: \_\_\_\_\_  
Name and telephone number of invoicing contact: \_\_\_\_\_

Once completed, please cut out and send to:  
**CPCAB, PO BOX 1768, GLASTONBURY, BA6 8YP.**  
Or fax to: 01458 852 055

